

Effective Date: 01.06.2025

Last updated: 01.06.2025

TERMS OF SERVICE TO THE CLIENT

PLEASE READ THESE TERMS OF SERVICE CAREFULLY.

Legal Marketplace CONSULTANT UK Limited, Company number - 15643182, invites you to carefully read the text of these Terms of Service to the Client. If the Client does not agree with any provision of these Terms and/or does not agree to comply with the provisions of these Terms (or a new version of the Terms), they have the right to refuse the Services in accordance with these Terms and are obliged to stop using the Website and/or the Consultant Application (hereinafter referred to as the Application).

Legal Marketplace CONSULTANT UK Limited does not provide legal, accounting or any other consulting services, but acts solely as a technical service providing Clients with access to services provided by independent Consultants through the Website/Application. All Consultants listed on the Platform are independent professionals and are not employees of the Company.

The Company is not a law firm, law office or a referral service for lawyers. The information that the Client provides to Legal Marketplace CONSULTANT UK Limited in accordance with the Terms in order to gain access to the Website/Application is not confidential and is not protected as such.

THE CLIENT AGREES THAT BY USING THE WEBSITE, APPLICATION AND SERVICES, HE/SHE IS AT LEAST 18 YEARS OLD AND LEGALLY ABLE TO ENTER INTO THE AGREEMENT. The Website, Application and Services are intended solely for persons who are 18 years of age or older. Any access or use of the Website, Application or Services by persons under the age of 18 is strictly prohibited. By accessing or using the Website, Application or Services, you represent and warrant that you agree to be bound by these Terms and that you are at least 18 years of age and capable of entering into legally binding agreements.

1. GENERAL PROVISIONS AND DEFINITIONS OF TERMS

1.1. These Terms of Service for Clients (hereinafter referred to as the 'Terms') are a legally binding agreement between the Client and **Legal Marketplace CONSULTANT UK Limited** ("Website/Application Administration", "Company", "we", "us" or "our") and govern access to and use of our Website and/or Application, as well as the basic terms and conditions for the provision of services through them.



1.2. By registering on the Website/Application, signing an additional agreement, paying any tariff or service plan specified on the Website/Application (regardless of the payment method: bank transfer or other means permitted by the Website/Application Administration), or otherwise accessing or using the Website/Application, the Client agrees to these Terms.

1.2.1. The Client's actions as described in section 1.2 of these Terms are a clear acceptance of this Agreement and show a clear intention to enter into a legally binding agreement with Legal Marketplace CONSULTANT UK Limited without any reservations or conditions. The Client confirms that:

- has the legal capacity and authority to enter into this Agreement and accept its Terms;
- has read all the provisions of this Agreement, understands and accepts them;
- does not require any additional explanations or interpretations of the terms and conditions of this Agreement.

1.2.2. Use of the Website/Application means full and unconditional acceptance by the Client of these Terms. If the Client disagrees with any provision of these Terms, they must immediately stop using the Website/Application and will not be entitled to access its features or services.

1.2.3. The Client agrees to comply with the provisions of these Terms when registering on the Website/Application, when using any service provided through the Website/Application, or when signing an Additional Agreement.

1.3. These Terms, including all amendments and additions, are published on the Website/Application and are available for review. Continued use of the Website/Application after changes have been made constitutes the Client's automatic acceptance of the updated Terms without the need for additional confirmation.

1.4. In these Terms, unless the context requires otherwise, the terms shall have the following meanings:

1.4.1. **"Website/Application Administration" (hereinafter referred to as "Administration")** – Legal Marketplace CONSULTANT UK Limited, Company number - 15643182, as well as other persons duly authorised to manage the Website/Application and provide services to Clients, who organise and carry out the processing of personal data, as well as determine the purposes of the processing of personal data, the composition of personal data to be processed, and the actions or operations to be performed on personal data.

1.4.2. **"Bank card"** – a bank card of the International Payment System MasterCard, Visa.

1.4.3. **"Website"** – a collection of data, electronic (digital) information, including copyright and/or related rights, etc., linked together and structured within an address **consultantlm.uk** accessible via an Internet address, which may consist of a domain name, directory entries or calls and/or a numerical address under the Internet Protocol.



1.4.4. **“Additional agreement”** – an agreement between the Client and the Administration, concluded for the purpose of obtaining the Consultant's Services by the Client without going through the registration procedure on the Website/Application, which specifies the specific Consultant's Services to be provided to the Client. An Additional Agreement may be concluded at the initiative of a Client who has already registered on the Website/Application.

1.4.5. **“Document”** – the ability to obtain a template document posted on the platform by Consultants through the Website/Application.

1.4.6. **“Consultant Application” (hereinafter referred to as the “Application”)** – software installed on smartphones with the following operating systems, through which and via the Internet, the Client can access the relevant data and functionality of the Application provided by the Administration during the term of these Terms, in particular: purchase documents, read free consultations in text and video formats, order paid individual consultations and services, subscribe, use available loyalty programmes, leave feedback, and use other functions of the Application. The Consultant, using the Application, has the ability to access the relevant data and functionality of the Application provided by the Administration during the term of these Terms, including: provide Consultant's Services, subscribe and use other features of the Application.

 **ios** via the link:

<https://apps.apple.com/us/app/%D0%BA%D0%BE%D0%BD%D1%81%D1%83%D0%BB%D1%8C%D1%82%D0%B0%D0%BD%D1%82/id1459241538?l=uk&ls=1>

 **Android** via the link:

<https://play.google.com/store/apps/details?id=ua.net.consultant&pli=1>

1.4.7. **“Client”** – an adult individual or legal entity that agrees to the provisions set forth in these Terms, Privacy Policy, Terms of Use of the Website/Application and wishes to use the Services offered by the Website and/or Application.

1.4.8. **“Consultant”** – an adult individual or legal entity that has been duly verified by the Administration for the right to provide the relevant Consultant Services (including: certification/permit/license or other document, if required for the provision of Consultant's Services) and provides Consultant's Services to Clients using the functionality of the Website/Application. The Consultant is not an employee or representative of the Administration, acts on its own behalf, at its own risk and is solely responsible for the quality and legality of the services provided.

1.4.9. **“Consultation”** – the opportunity to receive online consultation from Consultants through the Website/Application.

1.4.10. **“International Payment System”** – international payment systems Master Card, Visa. International payment systems are determined depending on the Client's Bank.



Card affiliation to a particular international payment system. Access to the international payment system is provided by the Administration through third parties authorised to provide financial services and having the appropriate permits and licences.

1.4.11. **“Personal data”** – information or a set of information about an individual who is identified or can be specifically identified.

1.4.12. **“Purchase a Contact”** – the ability to access the Consultant’s contact information through the Website/Application by paying the amount specified by the Administration.

1.4.13. **“Privacy Policy”** – the terms and conditions for the collection, processing, storage and use of confidential information on the Website/Application. The Privacy Policy explains how and for what purpose the Administration uses the Client's personal data obtained by the Administration in connection with the use of the Website/Application and the provision of the legal marketplace services of the Consultant and is available for review at the following link.

1.4.14. **“Consultant’s Services”** – services posted on the Website/Application or in the Additional Agreement and provided by the Consultant, including, but not limited to: consultations (oral or written), drafting of legal documents, including, but not limited to: legal memoranda, complaints, answers to complaints, appeals to state authorities (administrative claims), appeal documents, agreements, other documents related to the provision of legal services.

The Consultant's Services are provided by the Consultant after registration on the Website/Application of the Administration and/or by concluding an Additional Agreement in accordance with these Terms, the Terms of Use of the Website/Application, and the Privacy Policy. The Client may familiarise themselves with the Consultant's Services on the Website/Application and order and receive the Consultant's Service in accordance with these Terms, the Terms of Use of the Website/Application, and the Privacy Policy.

1.4.15. **“Consultant Legal Marketplace Services”** – services in the form of access to the functions or services of the Administration's Website/Application, including the setting of rates on the Website/Application (hereinafter referred to as the Administration Service), provided by the Administration to the Client who has agreed to the provisions of these Terms (hereinafter referred to as the Services).

1.4.16. **“Terms of Use of the Website/Application”** – terms of use of the Website/Application, which are an integral part of these Terms and are available at.

1.4.17. **“Loyalty Programme”** – a set of relationships, as a result of which a loyalty programme participant has the right to use all the rights of the loyalty programme on the relevant terms and conditions determined by the Administration.

2. PROVISION OF SERVICES BY THE ADMINISTRATION TO THE CLIENT



2.1. In accordance with these Terms, the Administration shall provide the Client with the Services, and the Client shall accept such Services and, in cases provided for in these Terms, pay the Administration the appropriate remuneration for their provision via the Internet using technical devices.

2.2. The Services include, in particular, the selection of a Consultant to provide services to the Client, as well as information, advertising and/or other services related to the placement of information about the Consultant's contact details on the Administration's Service.

2.3. The Administration provides the Client with access to the Services, which include the possibility of registering on the Website/in the Application, in accordance with the provisions of these Terms.

3. CLIENT REGISTRATION ON THE WEBSITE/APPLICATION

3.1. To use the Administration Service, the Client registers on the Website/Application, as a result of which a unique account is created for the Client, providing them with access to the Administration Service.

3.2. When registering, the Client is obliged to provide accurate information about themselves to fill in the appropriate registration form.

3.3. The Client's registration procedure is carried out in accordance with the Terms of Use of the Website/Application, which are an integral part of these Terms.

3.4. After registering on the Website/Application, the Client is entitled to receive the Consultant's Services.

3.5. The Client's access to the Website or Application is carried out on his own initiative and confirms his explicit consent to the collection, use, processing and storage of personal data in accordance with the Privacy Policy, with which the Client familiarises himself and agrees separately at the time of providing such data.

3.6. After successful registration of the Client on the Website/Application, creation of his/her Personal Account for receiving the Consultant's Services, the Client has the right to link a bank card from which payments for the Consultant's Services provided by the Consultant will be made. Linking a bank card does not deprive the Client of the right to pay for the Consultant's Services and/or Services by other methods, subject to the provisions of these Terms and the Terms of Use of the Website/Application.

4. SERVICES. PROCEDURE FOR THE PROVISION OF SERVICES BY THE ADMINISTRATION

4.1. The Client accepts these Terms upon registering on the Website/Application of the Administration and/or concluding an Additional Agreement and/or paying for the relevant package of Services posted on the Website/Application of the Administration



in accordance with these Terms. From that moment, the Client is deemed to have unconditionally and unreservedly accepted these Terms.

4.1.1. Services provided through the Administration Service may be paid or free of charge in accordance with these Terms.

4.2. By accepting these Terms, making payments or registering on the Website/Application, the Client confirms that he/she is an adult natural person who is legally capable of entering into an agreement, acting on his/her own behalf or authorised by another person to perform such actions, or legally authorised to act on behalf of a legal entity.

4.3. Upon acceptance of these Terms, the Client shall gain access to the functionality of the Website/Application to receive the Services specified in Section 2 of these Terms.

4.4. The Website and/or Application is not intended for the placement, storage or transmission of confidential, commercial (proprietary) or third party information without proper authorisation. The Client is fully responsible for ensuring that there are legal grounds for the transfer of any information through the Website and/or the Application.

4.5. The Administration engages Consultants who provide and/or offer to provide Consultant's Services to the Client through the Administration's Service.

4.6. The provision of Consultant's Services to the Client by the Consultant is carried out on the basis of separate agreements between specific Clients and Consultants, to which the Administration is not a party, even if the Client has received information about such services through the use of the Website/Application or if the Administration has in any other way facilitated the conclusion of such agreements, subject to clause 4.7 of these Terms.

4.7. The Administration shall not be liable for any obligations or damages arising from agreements concluded between the Client and the Consultant. The Administration shall also not be liable to the Client for any negative consequences, damage or losses caused by the use of the Website/Application if the Client does not follow the established procedure or does not agree with the Consultant on further actions as provided for the relevant service.

4.8. By creating an account on the Website/Application, the Client agrees to receive text messages (SMS) and/or emails necessary for the operation of the Service, including messages regarding account access, security or payment confirmation. The Client acknowledges that refusal to receive such messages may limit access to certain features or services. The Company reserves the right to deactivate the Client's account if refusal to receive such messages significantly impedes the provision of Services, in accordance with applicable law.

4.9. The Administration may, at its sole discretion, create promotional codes that can be used to credit the Client's account balance, provide other features or provide any benefit related to the provision of the Service.



4.10. The Client agrees that promo codes may not be copied, sold, transferred or made public without the prior written consent of the Administration. Promo codes may only be used in accordance with the terms and conditions specified at the time of their provision. The Administration may invalidate or revoke a promo code for valid business or regulatory reasons. Promo codes are non-refundable, non-renewable if lost, and cannot be exchanged for cash or other benefits. In case of abuse of promo codes, the Administration may suspend or delete the Client's account.

4.11. The Administration reserves the right to cancel or revoke credits and other features or benefits obtained through promotional codes if it concludes that the use or redemption of promotional codes is fraudulent, dishonest or illegal, or violates the terms of use of promotional codes or these Terms.

4.12. Upon receiving a request from the Client, the Administration shall inform the Client of the Terms of Service, obtain consent to the processing of personal data in accordance with the Privacy Policy, and determine the cost and payment procedure for the Services to be provided to the Client.

5. THE PROCEDURE FOR PROVIDING CONSULTANT'S SERVICES (EXECUTION OF A CLIENT'S ORDER)

5.1. Procedure for fulfilling a “Consultation” order by a Consultant:

5.1.1. Payment for providing the Client with a short written consultation shall be made to the Consultant's designated bank account.

5.1.2. On the Website/Application, the Client may independently determine the cost of their order for a brief written consultation, within the limits set by the Administration.

5.1.3. The Client may mark the answer of one of the Consultants as the best, if several Consultants provide answers.

5.2. The procedure for fulfilling an order in the “Services” section by the Consultant:

5.2.1. The fulfilment of orders in the “Services” section is possible subject to the additional signing of a direct agreement between the Consultant and the Client of the Website/Application (e.g., a Service Agreement, a Legal Assistance Agreement, etc.).

5.2.2. All orders in the “Services” section are executed in stages, i.e. in the order of actions determined by the Consultant and controlled by the Administration.

5.2.3. The cost of the Consultant's work for the execution of the order, as well as the cost of the Consultant's Services for the Client, is set by the Administration and posted on the Website/Application or in the Additional Agreement.

5.2.4. Payment for the execution of an order in the “Services” section is made to the Consultant upon completion of a specific stage of the order.

5.2.5. The stage of order execution in the “Services” section is considered complete when the Consultant has attached a document corresponding to the result of the



execution of a specific stage to the appropriate field in the Personal Account, and the Client, in turn, has confirmed receipt of the document of the required quality.

5.2.6. To execute any order placed on the Website/Application, the Client must confirm in the Client's Personal Account the execution of such order by a specific contractor, i.e. the Consultant.

5.2.7. Upon completion of the stage of the Consultant's Services by the Consultant, after attaching the document considered final for this stage to the Consultant's Personal Account, the Client may confirm or reject the acceptance of such result.

5.2.8. If the document uploaded by the Consultant to the Consultant's Personal Account is rejected by the Client in the Client's Personal Account, the resolution of such a dispute shall be referred to the Administration, which shall establish the reasons for the Client's decision and settle such a dispute.

5.2.9. These Terms prohibit direct communication and dispute resolution between the Client and the Consultant without the participation of the Administration or outside the designated platforms for such communication.

5.2.10. Disputes related to the quality of the Consultant's Services between the Client and the Consultant may only be resolved with the participation of the Administration in the established form and on the designated platform (messenger).

5.3. Conditions for early termination of the Client's order:

5.3.1. These Terms establish the procedure and conditions for termination of the order in the "Services" section at the initiative of one of the parties and by agreement of the parties.

5.3.2. At the initiative of the Consultant, early termination of the order from the "Services" section is possible in the following cases:

- inability to continue fulfilling the order due to the specific legislative regulation of the fulfilment of a particular order.
- inability to continue fulfilling the order due to family or other valid reasons of the Consultant.
- refusal of the Consultant to continue fulfilling the order, provided that the Administration is notified of such a decision in a timely manner, but no more than once a month.
- in other circumstances, the final decision on which shall be made by the Administration, guided by reason and good faith.

5.3.3. At the Client's initiative, early termination of the order from the "Services" section is possible in the following cases:

- impossibility of further execution of the order due to the peculiarities of legislative regulation of the execution of a specific order.
- inability of the Client to pay for the start of the next stage of the order when the previous stage has been successfully completed.



- irrelevance of the order execution for the Client, provided that the last stage paid for by the Client is not compensated if such stage has not yet been completed.

- in other circumstances, the final decision on which shall be made by the Administration, guided by reason and good faith.

5.3.4. At the initiative of the Administration, early termination of an order from the "Services" section is possible in the following cases:

- inability to further execute the order due to the specific legislative regulation of the execution of a particular order.

- identification of significant violations of these Terms by the Consultant.

- improper performance of obligations imposed on the Consultant or the Client.

- other grounds that make further execution of the order impossible.

- other grounds that threaten the security or business reputation of the Administration, the Administration Service or other parties.

5.3.5. The decision to terminate the performance of orders by the Consultant from the "Services" section may be made subject to the agreement of all parties to terminate the performance of a specific order.

5.3.6. In case of early termination of the Consultant's Services by the Consultant on his own initiative before the completion of a specific stage of the Services, the fee for the performance of this stage shall not be charged to the Consultant and shall be fully compensated to the Client, and the Administration shall undertake to select another Consultant to continue the performance of a specific order.

5.3.7. In case of early termination of the Consultant's Services by the Consultant on its own initiative upon completion of a specific stage of the Services, the fee for the performance of this stage shall be paid to the Consultant in full, provided that the grounds for early termination correspond to the grounds specified in clause 5.3.2 of these Terms, and the Administration undertakes to select another contractor to continue the performance of the specific order.

5.3.8. In case of early termination by the Consultant of the Consultant's Services at the initiative of the Client before the completion of the stage of the ordered Service, the payment for the performance of this stage shall be charged to the Consultant in full and shall not be subject to compensation to the Client.

5.3.9. In case of early termination of the Consultant's Services by the Client upon completion of the stage of the ordered Service, the Client shall not be charged for the further performance of such Service, the amount of the payment made for the completed stages shall not be compensated, and the Consultant shall receive payment for the last stage of the Service performed by him.

5.3.10. In case of early termination of the Consultant's Services by the Administration upon completion of the stage of the Services ordered by the Client, the amount paid for the stage shall not be compensated to the Client, and the Consultant shall receive funds to the settlement account based on the results of the completed stage.



5.3.11. The Administration shall remain responsible for personally supervising the performance of the order by the Consultant and for individually resolving issues related to the early termination of the order by the Consultant.

5.4. The procedure for negotiations between the Consultant and the Client:

5.4.1. From the moment the Consultant begins to perform the order, the Administration guarantees the automatic creation of a chat or other secure communication channel established by the Administration for the purpose of conducting negotiations and clarifying the necessary data between the Parties performing the Consultant's Services.

5.4.2. The participants in the chat are:

- Administration;
- Consultant;
- Client.

5.4.3. A chat is created for the purpose of:

- clarification of the necessary data and information for the proper performance of the Consultant's Services;
- settlement of disputes that may arise between the Consultant and the Client;
- ongoing support for the Website/Application representative regarding the Client's use of the Administration's Website/Application;
- control over the proper provision of the Consultant's Services by the Consultant.

5.4.4. The chat is created automatically for the Client and the Administration when the Consultant automatically joins it on their own initiative using the corresponding function in the Consultant's Personal Account.

5.4.5. The rights and obligations of the Client as a chat participant are determined by these Terms.

5.4.6. Negotiations and settlement of issues between the Consultant and the Client regarding the Service shall be made in writing exclusively within the chat, unless otherwise agreed with the Administration.

5.4.7. The chat provides the possibility of additional clarification of the details of the performance of the Service by the Consultant, both on the part of the Client and the Consultant, as well as on the part of the Administration.

5.4.8. The Administration prohibits direct negotiations between the Consultant and the Client outside the chat, one of the parties to which is necessarily the Administration.

5.4.9. The Administration guarantees direct support on issues related to the performance of the Consultant's Services, technical issues, the Terms of Use of the Website/Application, and other issues between the Administration and the Client.

5.4.10. The Client is prohibited from exchanging contact information (mobile phone number, email address, disclosure of surnames, company names, etc.) that would enable identification without the consent of the Administration. Such actions entitle



the Administration to restrict access to the Website/Application to the person who committed such actions.

5.4.11. The Administration acts in good faith but is not responsible for the content or accuracy of communications between the Consultant and the Client.

6. COST AND PAYMENT PROCEDURE FOR THE CONSULTANT'S SERVICES BY THE CLIENT

6.1. The Client acknowledges that the use of the Consultant's Services may result in an obligation to pay for the Consultant's Services received as a result of using the Administration's Website/Application.

6.2. The Client shall pay the Consultant, who, in the Client's opinion, provided the most professional (acceptable) preliminary consulting service received through the Website/Application, through the Administration. The Administration shall retain a portion of the payment as a service fee for the use of the Website/Application. The Client agrees that the consulting service is considered provided and accepted after receiving at least one response that has been sent to the Client's personal account via the Website/Application within 7 days from the moment the question was sent. The Administration is not responsible for the accuracy, legality or quality of the Consultant's consultations. The Consultant is fully responsible for the content of their answers.

6.3. The Client pays the Consultant, who provides the relevant service in accordance with the category and selected Consultant's Services, a fixed amount for each stage of the Consultant's Services through the Administration. The Administration retains a portion of the payment as a service fee for the use of the Website/Application.

6.4. The Client is obliged to accept the Consultant's Service. The Client agrees that such a Consultant's Service is considered performed in the following cases:

- acceptance of the act of work performed by the Client by clicking the 'accept' button after the performance of any Consultant's Services;
- non-acceptance of the act of work performed by the Client, without stating a reason for such non-acceptance within 3 (three) days (principle of tacit consent);
- rejection of the act of work performed by the Client, without a reasoned refusal of such rejection within 3 (three) days (principle of tacit consent).

6.5. The Client pays the Consultant a fixed amount through the Administration to receive a template document. The Administration retains the fixed amount specified on the Website/Application until the Client receives the template document. The Client agrees that the Consultant's Service is considered provided and performed upon receiving access to the document on the Website/Application.

6.6. In order to receive additional consulting services and other Consultant's Services, the Client has the opportunity to obtain a paid service providing access to the software in the form of contact details of any Consultant. The cost of each such information



service is displayed on the Website/Application and paid by the Client to the Administration at the time of receiving the paid information service – provision of contact details of any Consultant.

6.7. In case of failure to provide the Consultant's Services provided for in clauses 6.2 - 6.6 of these Terms, the funds shall be returned to the Client. In case of provision of the Consultant's Services that are not of high quality, in the opinion of the Client, the latter shall be entitled to a refund of the funds paid. The refund shall be made upon a reasoned decision of the Administration taken on the basis of a written statement from the Client. The Client's written statement shall be considered within 3 (three) days of receipt of such statement. After considering the Client's statement, the Administration shall issue a written decision on the consideration of the Client's statement and shall justify the decision taken.

6.8. The Client agrees that after the provision of the Consultant's Services provided for in clauses 6.2 - 6.6, such Consultant's Services shall be deemed to have been provided in full and there shall be no need to conclude and sign additional agreements, acts, invoices or other documents.

6.9. The funds paid for the service of providing access to the software provided for in clause 6.6 are not refundable.

6.10. The Client agrees that the payment of the above payments is made automatically according to the details or by bank transfer and does not require additional approvals.

6.11. The Administration reserves the right at any time, at its sole discretion, to determine, delete and/or change the amount of payment for the Consultant's Services received through the Website/Application.

6.12. The Administration may, at its sole discretion, provide certain Clients with special offers and discounts that may reduce the amount of payment or exempt them from payment for the Consultant's Services. Such information shall be posted by the Administration on the Website/Application.

6.13. The Administration shall not be liable for any legal relations arising between the Client and the Consultant after the provision of the service of providing access to the software – providing information about the contact details belonging to the Consultant. The Administration shall not be liable for direct settlements and obligations between the Client and the Consultant that have not been separately agreed with the Administration.

7. COST AND PAYMENT PROCEDURE FOR ADMINISTRATION SERVICES BY THE CLIENT

7.1. Services for using the Website/Application may be provided to the Client for a fee or free of charge under the terms and conditions set forth in these Terms.



7.2. The Administration may set fees for the use of the Administration's Services for the Client, which are posted on the Website/Application.

7.2.1. The Administration may change the cost, terms and conditions of the tariffs without the Client's consent and shall notify the Client of such changes.

7.3. The Client has the right to subscribe to 'VIP' on the Website/Application, the cost, terms and duration of which are set by the Administration and posted on the Website/Application.

7.3.1. The Client may subscribe to 'VIP' only after successful registration on the Website/Application.

7.3.2. The Client may use the Website/Application and order the Consultant's Services without subscribing to 'VIP'.

7.4. The Administration determines the procedure for payment of the Administration's Service fees and is obliged to inform the Client thereof at the time of registration of the tariff.

7.5. The Paid Service is one that lasts for the period for which payment was made, in accordance with this Section.

7.6. At the Client's request, the Service may be provided again and/or extended, subject to full payment, taking into account paragraphs 7.3 - 7.4 of these Terms.

7.7. The Administration shall charge Clients for the use of the Administration's Service in the amount determined by the Administration, valid at the time of the settlement transactions.

8. RIGHTS AND OBLIGATIONS OF THE PARTIES

8.1. The Administration undertakes to:

8.1.1. Provide Services in a high-quality manner, in compliance with the terms and conditions set forth in these Terms, the Terms of Use of the Website/Application.

8.1.2. Collect and store sufficient and necessary information from the Client in accordance with the terms of the Privacy Policy.

8.1.3. Provide prompt and direct support in resolving disputes and misunderstandings regarding the quality of the Consultant's Services, technical issues, terms of use and other issues that may arise during the Client's use of the Administration Service;

8.1.4. The Administration may have other obligations established by these Terms.

8.2. The Administration has the right to:

8.2.1. Make changes to these Terms unilaterally.

8.2.2. Independently set the cost of Services, tariffs and other conditions for their provision.

8.2.3. Provide discounts on payment for its Services at its own discretion in the amount of 1 to 100%.



8.2.4. Determine the amount of information that constitutes a trade secret or confidential information, and require the Client not to disclose such information.

8.2.5. Subject to compliance with the law, disclose information to authorised state bodies within the limits provided by law, or if necessary to protect the rights of the Administration or the Client.

8.2.6. In case of violation by the Client of the terms of these Terms (together with its integral parts), the Administration has the right to suspend or refuse to provide the Service to the Client. In this case, the Administration shall not be liable for any losses that may be caused to the Client by such actions.

8.2.7. To suspend the provision of Services in whole or in part if it is impossible to provide the Services due to technical or other objective reasons beyond its control.

8.2.8. Prohibit or restrict access to the Website/Application to a Client who has not notified in writing or verbally of the fact that a Consultant has offered to communicate directly with the Client without the participation of the Administration.

8.2.9. Prohibit or restrict access to the Website/Application to the Client in case of detection or suspicion of illegal actions, as well as actions that contradict these Terms (together with its integral parts).

8.2.10. The Administration has other rights provided by these Terms and the law.

8.3. The Client undertakes:

8.3.1. Accept and pay for the Services provided by the Administration in accordance with these Terms.

8.3.2. Read these Terms, the Terms of Use of the Website/Application, the Privacy Policy, the COOKIE Notice, and comply with and fulfil their requirements.

8.3.3. Not to disclose any information that is confidential/commercial secret of the Administration and became known to the Client as a result of interaction with the Administration.

8.3.4. To immediately notify the Administration of circumstances and facts that are important for the provision of Services under these Terms.

8.3.5. Not to use the results of the Services provided under these Terms for illegal purposes, as a result of which the rights and legitimate interests of third parties may be violated.

8.3.6. Not to exchange your contact details when communicating with the Consultant.

8.3.7. Not to communicate directly with the Consultant without the participation of the Administration, except as provided in clause 6.6. of these Terms.

8.3.8. Within 24 hours, notify the Administration in writing or verbally of the fact that the Consultant has offered to communicate directly without the participation of the Administration, as well as of other violations of these Terms by the Consultant.

8.3.9. Personally be responsible for their actions, including actions aimed at fulfilling these Terms.

8.3.10. The Client may have other obligations established by these Terms.



8.4. The Client has the right to:

8.4.1. Request the Consultant's Services by filling out the appropriate forms on the Website/Application.

8.4.2. Receive the Services provided by the Administration in the manner specified in these Terms.

8.4.3. Receive complete and accurate information about the Services provided by the Administration.

8.4.4. Use the information posted on the Website/Application solely for their own, non-commercial purposes;

8.4.5. Receive additional information and additional materials about the services provided by the Administration. In case of timely notification to the Administration (within 24 hours) in writing or orally about the fact of the Consultant's offer to communicate directly with the Client outside the communication channels specified in this Agreement, and subject to the provision of appropriate evidence together with such notification (audio recording of the conversation, screenshots of correspondence, electronic or other documents, etc.), the Administration may, at its sole discretion and as an act of goodwill, pay financial compensation to the Client in the amount of up to 1,000 US dollars. Such compensation is not a contractual obligation, is discretionary and subject to verification. No payment will be made if the evidence is deemed insufficient or the violation is not confirmed.

8.4.6. The Client has the right to participate in the Loyalty Programme conducted by the Administration. The terms and conditions of the Loyalty Programme are posted on the Website/Application.

8.4.7. The Client may have other rights established by these Terms.

9. INTELLECTUAL PROPERTY RIGHTS

9.1. The Website/Application, any of its components, including program code, design elements, text, graphic images, videos and other intellectual property objects are the exclusive property of the Administration or its licensors and are protected in accordance with applicable intellectual property laws.

9.2. These Terms do not grant the Client any rights or licenses to use the Website/Application or any part thereof, except as expressly permitted by the functionality of the Website/Application and these Terms.

9.3. The Website/Application is provided to the Client for use on an 'as is' basis. The Administration does not guarantee the uninterrupted operation of the Website/Application services, the timeliness and accuracy of their operation for the purpose of confirming any facts, as well as the compliance of the Website/Application services with the Client's objectives.



9.4. When using the Website/Application, the Client may post information and intellectual property objects (hereinafter referred to as Content). In doing so, when posting Content, the Client guarantees that they are the rightful owner of such Content or property rights to it and/or have obtained all necessary permissions from third parties to post such Content. In the event of claims against the Administration, the Client shall be obliged to settle such claims independently and at its own expense or to compensate the Administration for losses incurred by the latter in connection with the unlawful posting of Content by the Client on the Website/Application.

9.5. The Administration shall not take any action and shall not be liable for the accuracy of the information, the accuracy and legality of the placement of Content on the Website/Application. The Administration does not check the Content posted by the Client and/or lawfully reproduced from other sources, including the Internet, provided that there is a link to the source of such Content, and is not responsible for its accuracy and legality. All responsibility for such Content lies with the Client.

9.6. When using the Website/Application, the Client shall not store, post, transmit or otherwise distribute any information and/or intellectual property that may infringe the rights of third parties, including the right to personal data protection.

9.7. If the Client discovers information and/or intellectual property objects whose use is restricted or whose rights belong to third parties, the Client is obliged to contact the Administration and report the violation, indicating the Internet address of the information and/or intellectual property objects which, in the Client's opinion, violate the rights of third parties and describe the nature of such violation.

9.8. Subject to the Client's compliance with these Terms, the Administration grants a limited, non-exclusive, non-transferable licence to access and view any Content on the Website/Application solely for personal and non-commercial purposes.

9.9. The Client shall not sublicense, copy, modify, adapt, create derivative works, distribute, license, sell, transfer, publicly display or perform, transmit, broadcast or otherwise use the Website, Application, Services, except as expressly permitted by these Terms.

9.10. No licence or right is granted to the Client, either expressly or by implication, under any intellectual property rights owned or controlled by the Administration or its licensors, except for the licences and rights expressly granted in these Terms.

10. RESPONSIBILITY OF THE PARTIES AND DISPUTE RESOLUTION

10.1. The Website, the Application, and all materials, documents or forms provided during or through the Client's use of the Website or the Application are provided 'as is' and 'as available', to the fullest extent permitted by law, the Administration expressly disclaims all warranties of any kind, express or implied, including, but not limited to,



implied warranties of merchantability, fitness for a particular purpose, title or non-infringement of third party rights.

10.2. The Administration does not guarantee that:

- The Website, Application or Services will meet the Client's requirements;
- The Website, Application or Services will be available on an uninterrupted, timely, secure or error-free basis;
- The results that may be obtained from the use of the Website, Application, Services or any materials offered through the Website or Application will be accurate or reliable;
- or the quality of any Services, information or other materials purchased or obtained by the Client through the Website, Application will meet your expectations.

10.3. The Administration does not guarantee continuous or uninterrupted access to the Services provided on the Website/Application. The functioning of the Website/Application may be disrupted by circumstances beyond the reasonable control of the Administration, including force majeure, technical failures or actions of third parties.

10.4. The receipt of any materials through the use of the Website or the Application is at the Client's discretion and risk. To the extent permitted by applicable law, the Administration shall not be liable for any damage to the Client's computer system or loss of data resulting from the download of any content, materials, information or software.

10.5. Nothing in these Terms excludes the Administration's liability:

- for death or bodily injury caused by the negligence of the Administration;
- for fraud or misrepresentation;
- any other liability that cannot be excluded or limited by law.

10.6. To the maximum extent permitted by law and subject to the provisions of clause 10.5, the Client agrees to release the Administration, its managers, directors, employees and agents from any liability for:

- indirect, punitive, special, incidental or consequential damages;
- loss of profits, income, business reputation or data;
- any expenses, including legal expenses (including court costs in proceedings, appeals or out-of-court settlements), regardless of the basis of liability (contract, tort, breach of obligation, etc.), even if the Administration was informed in advance of the possibility of such damage.

Except as expressly provided by law, the total liability of the Administration for all claims arising out of or in connection with these Terms shall be limited to the amount actually paid by the Client for the relevant Services.

10.7. In case of violation of these Terms, the Client who committed such violation shall be obliged to compensate the Administration for all losses caused by such violation.



10.8. The Client's liability under these Terms shall arise in the event of a breach of the provisions of these Terms and shall be determined by the provisions of these Terms and the laws of England and Wales in force at the time of the breach of this Agreement.

10.9. The decision to apply the provisions of clause 10.10 of these Terms to Clients shall be made by the Administration unilaterally.

10.10. For violation of the provisions of these Terms by the Client, the Administration may apply the following measures of liability:

10.10.1.warning;

10.10.2. full or partial restriction of access to the Website/Application.

10.10.3. recovery of the amount of lost profits of the Administration caused by the Client's violation of these Terms. The amount of lost profits shall be calculated separately for each case of violation of these Terms.

10.10.4. terminate the provision of Services in the event of a repeated or material violation.

10.11. When using the Website/Application, the Client is prohibited from performing any actions that violate or may result in a violation of the laws of England and Wales or the laws of another country in which the Client is located, as well as the relevant provisions of international law.

10.12. The Client acknowledges that the use of the Services may result in an obligation to pay for the services received as a result of using the Website/Application.

10.13. The information posted on the Website/Application must not contain:

- restricting the rights of minorities;
- impersonating another person or representative of an organisation and/or community without sufficient rights to do so, including employees and owners of the Administration, as well as misleading others about the properties and characteristics of any subjects or objects;
- materials that the Client is not entitled to make available in accordance with the law or in accordance with any contractual relationship;
- materials that violate any patent, trademark, trade secret, copyright or other proprietary rights and/or copyright and related rights of a third party;
- intrusive advertising, uncontrolled correspondence 'spam', invitations to participate in financial services or impose services in any other way;
- materials containing computer codes designed to disrupt, destroy or limit the functionality of any computer or telecommunications equipment or software for unauthorised access, as well as serial numbers for commercial software products, logins, passwords and other means of obtaining unauthorised access to paid resources on the Internet;
- advertising of narcotic drugs;
- messages addressed to anyone containing rude and offensive expressions and suggestions;



- messages containing pornographic material.

10.14. If the Administration incurs any losses related to the placement of information by the Client on the Website/Application, the person who placed such information is obliged to compensate the Administration for the losses in full. The measures of liability provided for in paragraph 10.10 of this Section may be applied to such a person.

10.15. The Administration is always ready to take into account the wishes and suggestions of any Client using the Website/Application regarding their work.

10.16. All disputes, disagreements or claims arising from this Agreement or in connection with it, including questions regarding its existence, validity or termination, shall be resolved by the Parties through good faith negotiations. If no agreement is reached, the dispute shall be referred to a court of law. Any disputes or claims arising in any way from the use of the Website/Application, the provision of Services in accordance with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales, and the Client agrees to the exclusive jurisdiction and venue of such courts.

10.17. Damages caused to one Party by the other as a result of a breach of these Terms shall be compensated in full in the cases provided for in these Terms and the applicable laws of England and Wales.

11. FORCE MAJEURE

11.1. Neither Party shall be liable for any delay or failure to perform its obligations under these Terms if such delay or failure is caused by circumstances beyond the reasonable control of the Party. Such circumstances include, but are not limited to: declared or undeclared war, revolutions, terrorist acts, fires, natural disasters, pandemics, strikes, boycotts, changes in legislation, actions of state authorities or courts, interruptions in the supply of electricity or the operation of communication systems, as well as cyber attacks (including DoS attacks).

11.2. The performance of obligations affected by force majeure circumstances shall be suspended for the duration of such circumstances. During the period of suspension, the Administration shall not be obliged to provide the Services, and the Client shall not be obliged to pay for the Services that have not been provided. Neither Party shall be liable for any penalties or other negative consequences of such suspension.

11.3. If the force majeure circumstances continue for a total of more than 60 days, the Administration may immediately terminate these Terms and shall not be liable to the Client for or as a result of any such termination.

11.4. The Parties shall notify each other in writing of the occurrence or termination of force majeure circumstances with supporting documents no later than within five (5) calendar days from the moment of their occurrence or termination. Failure to notify



shall deprive the relevant Party of the right to refer to such circumstances as grounds for exemption from liability.

12. CONFIDENTIALITY

12.1. Each Party undertakes not to disclose to third parties and not to use for any purpose other than the performance of its obligations under this Agreement any information that is or may reasonably be considered confidential (including trade secrets, technical, commercial, personal or other protected information) that has become known to it in connection with the conclusion or performance of these Terms, without the prior written (electronic) consent of the other Party.

12.2. By accepting these Terms, the Client agrees that clause 12.1 does not apply to information that the Client voluntarily provides to the Consultant for the purpose of receiving the Consultant's Services, or to an authorised representative of the Administration for the purpose of filling in the details of the Additional Agreement. The provision of such information shall not be considered a breach of confidentiality, as it is provided voluntarily and for the purpose of proper performance of these Terms.

12.3. Confidential information includes, in particular:

- personal data of the Client, including identification, contact, payment and other information, except for that which is freely available;
- personal data of employees or persons involved in the Administration, if such data became known to the Client during the provision of Services;
- documents and materials provided by the Client or received through the Website/Application within the scope of using the Administration's Services;
- the content of consultations, appeals, legal requests and communications with the Consultant;
- other information directly or indirectly related to the internal processes, procedures, technical or organisational features of the Administration's activities;
- any other information that may be considered confidential under these Terms and applicable law, or classified as confidential by the Administration (hereinafter referred to as "Confidential Information");

12.4. The provisions of this Section shall not apply in cases where:

- (i) Confidential Information is publicly available or has entered the public domain without breach of these Terms or other confidentiality obligations on the part of the Administration;
- (ii) The Administration is required to disclose Confidential Information in accordance with applicable law or a court order.

12.5. The provisions of this Section shall remain in force during the term of these Terms and for a period of 3 (three) years after its expiry.



12.6. For any breach of confidentiality obligations, the Party at fault shall be liable in accordance with the laws of England and Wales, including the right to compensation for damages.

13. OTHER TERMS AND CONDITIONS

13.1. These Terms are indefinite and shall remain in force until the Parties have fulfilled all their obligations or until early termination in accordance with these Terms.

13.2. The Client has the right to unilaterally terminate these Terms at any time by sending a notification to the email address: support@consultantlm.uk. The termination shall be deemed effective upon confirmation of receipt by the Administration. The Administration has the right to terminate these Terms unilaterally by closing the Client's access to the Administration's Service (Website/Application). In the event of termination of these Terms by the Administration, the latter has the right to notify the Client of the fact of termination by sending a corresponding letter to the Client's email address or in any other way, including notification on the Website/Application.

13.3. Termination of the Terms does not cancel the rights and obligations that arose prior to the date of termination, including the right to protect violated rights. The provisions on confidentiality, liability and dispute resolution remain in force after termination.

13.4. These Terms do not confer any rights on any person or party (other than the parties to these Terms and, where applicable, their successors and permitted assigns) under the Contracts (Rights of Third Parties) Act 1999.

13.5. All legal relationships arising out of or in connection with these Terms, including questions of their validity, formation, performance, amendment, termination, interpretation, and the consequences of their invalidity or breach, shall be governed by these Terms and the relevant laws of England and Wales. These Terms and any disputes or claims arising out of or in connection with them, their subject matter or their formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of England and Wales.

13.6. Nothing in these Terms shall be construed as establishing between the Client on the one hand and the Administration on the other hand a partnership, joint venture, employment or any other relationship not expressly provided for in these Terms.

13.7. If, for any reason, one or more provisions of these Terms are found to be invalid or unenforceable, this shall not affect the validity or enforceability of the remaining provisions of these Terms.

13.8. Inaction on the part of the Administration in the event of a violation of the provisions of these Terms by the Client does not deprive the Administration of the right to take appropriate action to protect its interests at a later date, nor does it constitute a



waiver of the Administration's rights in the event of similar or similar violations in the future.

13.9. The Administration has the right to unilaterally amend these Terms by publishing the amendments to the Terms on the Administration's Website/Application. Amendments to these Terms shall take effect from the date of their publication on the Administration's Website/Application, unless a different effective date is specified when they are published.

13.10. By accepting these Terms, the Client confirms and agrees that their personal data may be collected, used, processed, stored and disclosed by the Administration to the extent necessary to fulfil these Terms and provide the Services. The Administration does not transfer personal data to third parties, except as expressly provided by law or necessary to fulfil these Terms and provide the Services.

13.11. By receiving the Administration's Services, using the Website and/or the Application, the Client confirms that they have read these Terms and agree to comply with them.

14. ADMINISTRATION DETAILS

“Administration”

Legal Marketplace CONSULTANT UK Limited

Address: 4th Floor, Silversream House 45 Fitzroy Street Fitzrovia, London W1T 6E

Company number - 1564318

Tel.: +44 (741) 837-72-98

e-mail: support@consultantlm.uk

