

Effective Date: 01.06.2025

Last updated: 01.06.2025

TERMS OF SERVICE TO THE CONSULTANT

PLEASE READ THESE TERMS OF SERVICE CAREFULLY.

Legal Marketplace CONSULTANT UK Limited, Company number - 15643182, recommends that you carefully read the text of these Terms of Services to the Consultant. If the Consultant does not agree with any provisions of these Terms and/or does not agree to comply with the provisions of these Terms (or a new version of the Terms), he/she has the right to refuse the Services in accordance with these Terms and is obliged to stop using the Website and/or the Consultant Application (hereinafter referred to as the Application).

1. GENERAL PROVISIONS AND DEFINITIONS OF TERMS

1.1. These Terms of Service for the Consultant (hereinafter referred to as the "Terms") are a legally binding agreement between the Consultant and **Legal Marketplace CONSULTANT UK Limited** ("Website/Application Administration", "Company", "we", "us" or "our") and govern your access to and use of our Website and/or Application and set out the basic terms and conditions for the provision of services through them.

1.2. By registering on the Website/Application, signing an additional agreement, paying any tariff or service plan specified on the Website/Application (regardless of the payment method: bank transfer or other means permitted by the Website/Application Administration), or otherwise accessing or using the Website/Application, the Consultant agrees to these Terms.

1.3. The actions of the Consultant as provided in clause 1.2 of these Terms constitute an explicit acceptance of this Agreement and indicate a clear intention to enter into a legally binding agreement with Legal Marketplace CONSULTANT UK Limited without any reservations or conditions. The Consultant confirms that:

- has the legal capacity and authority to enter into this Agreement and accept its terms;
- has read all the provisions of this Agreement, understands and accepts them;
- does not require any additional explanations or interpretations of the terms of this Agreement.

1.3.1. Use of the Website/Application means full and unconditional acceptance of these Terms by the Consultant. If the Consultant disagrees with any provision of these Terms



they must immediately stop using the Website/Application and will not be entitled to access its features or services.

1.3.2. The Consultant agrees to comply with the provisions of these Terms when registering on the Website/Application, when using any service provided through the Website/Application, or when signing an Additional Agreement.

1.4. Use of the Website/Application means full and unconditional acceptance of these Terms by the Consultant. If the Consultant does not agree with any provision of these Terms, the Consultant shall not be entitled to use the Website/Application and shall not have access to the features or services of the Website/Application.

1.5. These Terms, including all amendments and additions, are published on the Website/Application and are available for review. Continued use of the Website/Application after changes have been made constitutes the Consultant's automatic agreement to the updated Terms without the need for additional confirmation.

1.6. In these Terms, unless the context requires otherwise, the terms shall have the following meanings:

1.6.1. **"Website/Application Administration" (hereinafter referred to as "Administration")** – Legal Marketplace CONSULTANT UK Limited, Company number - 15643182, as well as other persons duly authorised to manage the Website/Application and provide services to Consultants who organise and carry out the processing of personal data, as well as determine the purposes of personal data processing, the composition of personal data to be processed, and the actions or operations performed with personal data.

1.6.2. **"Bank card"** – a bank card of the MasterCard or Visa international payment system.

1.6.3. **"Website"** – a collection of data, electronic (digital) information, including copyright and/or related rights, etc., linked together and structured within an address **consultantlm.uk** which can be accessed via an Internet address, which may consist of a domain name, directory entries or calls and/or a numerical address under the Internet protocol.

1.6.4. **"Additional agreement"** – an agreement between the Consultant and the Administration, concluded for the purpose of providing Consultant Services by the Consultant without going through the registration procedure on the Website/Application, which specifies the specific Consultant Services to be provided to the Client, the term of provision of such services, as well as the amount and procedure for payment for them. An Additional Agreement may be concluded at the initiative of the Consultant who has already registered on the Website/Application.

1.6.5. **"Document"** – the ability to obtain a template document posted on the platform by Consultants through the Website/Application.



1.6.6. **“Consultant Application”** (hereinafter referred to as the **“Application”**) – software installed on smartphones with the following operating systems, through which and via the Internet, the Client can access the relevant data and functionality of the Application provided by the Administration during the term of these Terms, in particular: purchase documents, read free consultations in text and video formats, order paid individual consultations and services, subscribe, use available loyalty programmes, leave feedback, and use other functions of the Application. The Consultant, using the Application, has the ability to access the relevant data and functionality of the Application provided by the Administration during the term of these Terms, including: provide Consultant's Services, subscribe and use other features of the Application.

 **ios** via the link:

<https://apps.apple.com/us/app/%D0%BA%D0%BE%D0%BD%D1%81%D1%83%D0%BB%D1%8C%D1%82%D0%B0%D0%BD%D1%82/id1459241538?l=uk&ls=1>

 **Android** via the link:

<https://play.google.com/store/apps/details?id=ua.net.consultant&pli=1>

1.6.7. **“Client”** – an adult individual or legal entity wishing to receive the Consultant's Services.

1.6.8. **“Consultant”** – an adult individual or legal entity that agrees to the provisions set forth in these Terms, the Privacy Policy, the Terms of Use of the Website/Application, has been duly verified by the Administration for the right to provide the relevant Consultant Services (including: certification/permit/license or other document, if required for the provision of Consultant's Services) and provides Consultant's Services to Clients using the functionality of the Website/Application. The Consultant is not an employee or representative of the Administration, acts on its own behalf, at its own risk and is solely responsible for the quality and legality of the services provided.

1.6.9. **“Consultation”** – the opportunity to receive online consultation from Consultants through the Website/Application.

1.6.10. **“International payment system”** – international payment systems Master Card, Visa. International payment systems are determined depending on the Consultant's Bank Card's affiliation with a particular international payment system. Access to the international payment system is provided by the Administration through third parties authorised to provide financial services and having the appropriate permits and licences.

1.6.11. **“Personal data”** – information or a set of information about an individual who is identified or can be specifically identified.

1.6.12. **“Purchase of Contact”** – the possibility to obtain the Consultant's contact details via the Website/Application by paying the amount specified by the Administration.



1.6.13. **“Privacy Policy”** – the terms and conditions for the collection, processing, storage and use of confidential information on the Website/Application. The Privacy Policy explains how and for what purpose the Administration uses the Consultant's personal data obtained by the Administration in connection with the use of the Website/Application and the provision of legal marketplace services by the Consultant and is available for review at the following link.

1.6.14. **“Consultant's Services”** – services posted on the Website/Application or in the Additional Agreement and provided by the Consultant, including, but not limited to: consultations (oral or written), drafting of legal documents, including, but not limited to: legal memoranda, complaints, answers to complaints, administrative claims, appeal documents, agreements, other documents related to the provision of legal services.

The Consultant's Services are provided by the Consultant after registration on the Administration's Website/Application and/or by concluding an Additional Agreement in accordance with these Terms, the Terms of Use of the Website/Application, and the Privacy Policy.

1.6.15. **“Consultant Legal Marketplace Services”** – services in the form of access to the functions or services of the Administration's Website/Application, including the setting of rates on the Website/Application (hereinafter referred to as the Administration Service), provided by the Administration to the Consultant who has agreed to the provisions of these Terms (hereinafter referred to as the Services).

1.6.16. **“Terms of Use of the Website/Application”** – terms of use of the Website/Application, which are an integral part of these Terms and available at.

1.6.17. **“Loyalty Programme”** - a set of relationships, as a result of which a loyalty programme participant has the right to use all the rights of the loyalty programme on the relevant terms and conditions determined by the Administration.

2. PROVISION OF SERVICES BY THE ADMINISTRATION TO THE CONSULTANT

2.1. In accordance with these Terms, the Administration shall provide the Consultant with Services, and the Consultant shall undertake to accept such Services and, in cases provided for in these Terms, pay the Administration the appropriate remuneration for their provision via the Internet using technical devices.

2.2. The Services include, in particular, the selection of a Consultant to provide services to the Client, as well as information, advertising and/or other services related to the placement of information about the Consultant's contact details on the Administration's Service.

2.3. The Administration provides the Consultant with access to the Services, which include the possibility of registering on the Website/Application, in accordance with the provisions of these Terms.



3. REGISTRATION OF CONSULTANT ON THE WEBSITE/APPLICATION

3.1. To use the Administration Service, the Consultant registers on the Website/Application, as a result of which a unique account is created for the Consultant, providing him/her with access to the Administration Service.

3.2. When registering, the Consultant is obliged to provide accurate information about himself/herself to fill in the appropriate registration form.

3.3. The Consultant's registration procedure is carried out in accordance with the Terms of Use of the Website/Application, which are an integral part of these Terms.

3.4. After registering on the Website/Application, the Consultant is entitled to provide the Consultant's Services.

3.5. The Consultant is obliged to undergo verification by the Administration for the right to provide the relevant Consultant's Services (including: the availability of certification/permission/licensing, if required for the provision of the Consultant's Services). In case of failure to pass verification, the Administration has the right to prohibit the registration of the Consultant on the Website/Application.

3.6. The Consultant's access to the Website/Application is carried out on his own initiative and confirms his explicit consent to the collection, use, processing and storage of personal data in accordance with the Privacy Policy.

3.7. After successful registration of the Consultant on the Website/Application, creation of his/her Personal Account for the provision of Consultant's Services, the Consultant has the right to attach the payment account details of the business entity for the purpose of carrying out the necessary settlement transactions.

3.7.1. The Consultant confirms and agrees that he/she is solely responsible for the accuracy of the account information provided and that the account belongs to a legally authorised business entity under his/her control. The Administration shall not be liable for any errors, delays or problems arising from the provision of incorrect or unauthorised bank details by the Consultant.

4. SERVICES. PROCEDURE FOR THE PROVISION OF SERVICES BY THE ADMINISTRATION

4.1. The Consultant accepts these Terms upon registration on the Website/Application of the Administration and/or conclusion of an Additional agreement and/or payment for the relevant package of Services posted on the Website/Application of the Administration in accordance with these Terms. From this moment, the Consultant is deemed to have unconditionally and unreservedly accepted these Terms.

4.1.1. Services provided through the Administration Service may be paid or free of charge in accordance with these Terms.



4.2. By accepting these Terms, making payments or registering on the Website/Application, the Consultant confirms that he/she is an adult natural person who is legally capable of entering into an agreement, acting on his/her own behalf or authorised by another person to perform such actions, or legally acting on behalf of a legal entity.

4.3. Upon acceptance of these Terms, the Consultant shall gain access to the functionality of the Website/Application to receive the Services specified in Section 2 of these Terms.

4.4. The Website and/or Application is not intended for the placement, storage or transmission of confidential, commercial (proprietary) or third party information without proper authorisation. The Consultant is fully responsible for ensuring that there are legal grounds for the transfer of any information through the Website and/or the Application.

4.5. The Administration engages Consultants who provide and/or offer to provide Consultant's Services to the Client through the Administration's Service.

4.6. The provision of Consultant's Services to the Client by the Consultant is carried out on the basis of separate agreements between specific Clients and Consultants, to which the Administration is not a party, even if the Client has received information about such services through the use of the Website/Application or if the Administration has in any other way facilitated the conclusion of such agreements, subject to clause 4.7 of these Terms.

4.7. The Administration shall not be liable for any obligations arising from agreements concluded between the Client and the Consultant. The Administration shall also not be liable to the Client for any negative consequences, damage or losses caused by the use of the Website/Application if the Client does not follow the established procedure or does not agree with the Consultant on further actions as provided for the relevant service.

4.8. By creating an account on the Website/Application, the Consultant agrees to receive text messages (SMS) and/or emails necessary for the operation of the Administration Service, including messages regarding account access, security or payment confirmation. The Consultant acknowledges that refusal to receive such messages may limit access to certain features or services. The Administration reserves the right to deactivate the Consultant's account if refusal to receive such messages significantly impedes the provision of Services, in accordance with applicable law.

4.9. The Administration may, at its sole discretion, create promotional codes that can be used to credit the Consultant's account balance, provide other features or provide any benefit related to the provision of the Service.

4.10. The Consultant agrees that promo codes may not be copied, sold, transferred or made public without the prior written consent of the Administration. Promo codes may only be used in accordance with the terms and conditions specified at the time of their



provision. The Administration may invalidate or revoke a promo code for valid business or regulatory reasons. Promo codes are non-refundable, non-renewable if lost, and cannot be exchanged for cash or other benefits. In case of abuse of promo codes, the Administration may suspend or delete the Consultant's account.

4.11. The Administration reserves the right to cancel or revoke credits and other features or benefits obtained through the use of promotional codes if it concludes that the use or redemption of promotional codes is fraudulent, dishonest or illegal, or violates the terms of use of promotional codes or these Terms.

5. PROCEDURE FOR THE PROVISION OF SERVICES BY THE CONSULTANT (EXECUTION OF THE CLIENT'S ORDER)

5.1. Procedure for fulfilling a “Consultation” order by a Consultant:

5.1.1. These Terms define the basic rights and obligations of the Consultant in relation to the fulfilment of the Client's order for the provision of a short written consultation for a fixed fee.

5.1.2. Payment for the provision of a short written consultation to the Client shall be made to the Consultant's designated bank account.

5.1.3. The amount of payment to the Consultant for the completed order for the provision of a short written consultation is determined by the specific terms and conditions of these Terms.

5.1.4. On the Website/Application, the Client may independently determine the cost of their order for the provision of a short written consultation, within the limits established by the Administration.

5.1.5. The Administration shall charge a service fee for the use of the function of fulfilling an order for a short written consultation in the amount of 25% to 75% of the cost of fulfilling the order proposed by the Client.

5.1.6. In cases where several Consultants have provided answers, payment shall be made to the Consultant whose answer:

- (i) was marked by the Client as the best in the Personal Account; or
- (ii) was provided first, provided that the Client did not select the best answer within seven (7) calendar days.

5.1.7. Payment to the Consultant for a short verbal consultation shall be calculated based on the price offered by the Client and the Platform's current service fee.

5.2. The procedure for fulfilling an order in the “Services” section by the Consultant:

5.2.1. These Terms define the basic rights and obligations of the Consultant in relation to the fulfilment of the Client's order for the provision of Consultant's Services for a fixed fee.



5.2.2. The order in the 'Services' section may be fulfilled subject to the additional signing of a direct agreement between the Consultant and the Client of the Website/Application (e.g., a Service Agreement, a Legal Assistance Agreement, etc.).

5.2.3. All orders in the "Services" section are fulfilled in stages, i.e. in the order of actions determined by the Consultant and controlled by the Administration.

5.2.4. The cost of the Consultant's work for fulfilling the Client's order is set by the Administration.

5.2.5. Payment for the execution of an order in the "Services" section shall be made to the Consultant's bank account specified in the Consultant's Personal Account and/or in the Additional Agreement.

5.2.6. Payment for the execution of an order in the "Services" section shall be made upon completion of a specific stage of the order.

5.2.7. The stage of order execution in the "Services" section is considered complete when the Consultant has attached a document corresponding to the result of the specific stage to the appropriate field in the Personal Account, and the Client, in turn, has confirmed receipt of the document of the required quality.

5.2.8. To fulfil any order placed on the Website/Application, the Client must confirm in the Client's Personal Account that such order has been fulfilled by a specific Contractor, i.e. the Consultant.

5.2.9. Upon completion of the stage of the Consultant's Services by the Consultant, after attaching the document considered final for this stage to the Consultant's Personal Account, the Client may confirm or reject the acceptance of such result.

5.2.10. The Consultant is independently obliged to monitor the acceptance of the document by the Client in the Personal Account, which will be evidenced by the transition to the next stage of the Consultant's Services or a proposal to upload the next document to the Consultant's Personal Account.

5.2.11. If the document uploaded by the Consultant to the Consultant's Personal Account is rejected by the Client in the Client's Personal Account, the resolution of such a dispute shall be referred to the Administration, which shall establish the reasons for the Client's decision and settle such a dispute.

5.2.12. These Terms prohibit direct communication and dispute resolution between the Client and the Consultant without the participation of the Administration or outside the designated platforms for such communication.

5.2.13. Disputes related to the quality of the Consultant's Services between the Client and the Consultant may only be resolved with the participation of the Administration in the established form and on the designated platform (messenger).

5.2.14. The Administration guarantees the transfer of funds to the Consultant as payment for the order fulfilled by him, provided that the Consultant has properly performed his work (provided the service), delivered the required result within the



established time frame, in compliance with the provisions of these Terms, applicable law, etc.

5.3. Terms of early termination of the Client's order:

5.3.1. These Terms establish the procedure and conditions for termination of the order in the 'Services' section at the initiative of one of the parties and by agreement of the parties.

5.3.2. At the initiative of the Consultant, early termination of the order from the "Services" section is possible in the following cases:

- inability to continue fulfilling the order due to the specific legislative regulation of the fulfilment of a particular order.
- inability to continue fulfilling the order due to family or other valid reasons of the Consultant.
- refusal of the Consultant to continue fulfilling the order, provided that the Administration is notified of such a decision in a timely manner, but no more than once a month.
- in other circumstances, the final decision on which shall be made by the Administration, guided by reason and good faith.

5.3.3. At the Client's initiative, early termination of the order from the "Services" section is possible in the following cases:

- inability to continue fulfilling the order due to the specific legislative regulation of the fulfilment of a particular order.
- inability of the Client to pay for the start of the next stage of the order when the previous stage has been successfully completed.
- irrelevance of the order fulfilment for the Client, provided that the last stage paid for by the Client is not compensated if such stage has not yet been completed.
- in other circumstances, the final decision on which shall be made by the Administration, guided by reason and good faith.

5.3.4. At the initiative of the Administration, early termination of an order from the "Services" section is possible in the following cases:

- inability to further execute the order due to the specific legislative regulation of the execution of a particular order.
- identification of significant violations of these Terms by the Consultant.
- improper performance of obligations imposed on the Consultant or the Client.
- other grounds that make further execution of the order impossible.
- other grounds that threaten the security or business reputation of the Administration, the Administration Service or other parties.



5.3.5. The decision to terminate the performance of orders by the Consultant from the 'Services' section may be made subject to the agreement of all parties to terminate the performance of a specific order.

5.3.6. In case of early termination of the Consultant's Services by the Consultant on his own initiative before the completion of a specific stage of the Services, the fee for the performance of this stage shall not be charged to the Consultant and shall be fully compensated to the Client, and the Administration shall undertake to select another Consultant to continue the performance of a specific order.

5.3.7. In case of early termination of the Consultant's Services by the Consultant on his own initiative upon completion of a specific stage of the Services, the fee for the performance of this stage shall be charged to the Consultant in full, if the grounds for early termination correspond to the grounds specified in clause 5.3.2 of these Terms, and the Administration undertakes to select another contractor to continue the performance of the specific order. 5.3.2 of these Terms, and the Administration undertakes to select another Contractor to continue the performance of a specific order.

5.3.8. In case of early termination by the Consultant of the Consultant's Services at the initiative of the Client before the completion of the stage of the ordered Service, the fee for the performance of this stage shall be charged to the Consultant in full and shall not be subject to compensation to the Client.

5.3.9. In case of early termination of the Consultant's Services by the Client upon completion of the stage of the ordered Service, the Client shall not be charged for the further performance of such Service, the amount of the payment made for the completed stages shall not be compensated, and the Consultant shall receive payment for the last stage of the Service performed by him.

5.3.10. In case of early termination of the Consultant's Services by the Administration upon completion of the stage of the Services ordered by the Client, the amount paid for the stage shall not be compensated to the Client, and the Consultant shall receive funds to the settlement account based on the results of the completed stage.

5.3.11. The Administration shall remain responsible for personally supervising the performance of the order by the Consultant and for individually resolving issues related to the early termination of the order by the Consultant.

5.4. The procedure for negotiations between the Consultant and the Client:

5.4.1. From the moment the Consultant begins to fulfil the order, the Administration guarantees the automatic creation of a chat or other secure communication channel established by the Administration for the purpose of conducting negotiations and clarifying the necessary data between the Parties to the Consultant's Services.

5.4.2. The participants in the chat are:

- Administration;
- Consultant;



- Client.

5.4.3. The chat is created for the following purposes:

- clarification of the necessary data and information for the proper performance of the Consultant's Services;
- settlement of disputes that may arise between the Consultant and the Client;
- ongoing support for the Website/Application representative regarding the Client's use of the Administration's Website/Application;
- control over the proper provision of the Consultant's Services by the Consultant.

5.4.4. The chat is created automatically for the Client and the Administration when the Consultant automatically joins it on their own initiative through the corresponding function in the Consultant's Personal Account.

5.4.5. The rights and obligations of the Consultant as a party to the chat are all the rights and obligations provided for in these Terms.

5.4.6. These Terms provide for the settlement of disputes and other issues that may arise between the Consultant and the Client only within the specified format, i.e. through negotiations in writing between the parties to such chat.

5.4.7. The chat provides for the possibility of additional clarification of the details of the performance of the Service by the Consultant, both on the part of the Client and the Consultant, as well as on the part of the Administration.

5.4.8. The Administration prohibits direct negotiations between the Consultant and the Client outside the chat, one of the parties to which is necessarily the Administration.

5.4.9. The Administration guarantees direct support on issues related to the performance of the Consultant's Services, technical issues, the Terms of Use of the Website/Application, and other issues between the Administration and the Consultant.

5.4.10. The Consultant is prohibited from exchanging contact information (mobile phone number, email address, disclosure of surnames, company names, etc.) that would enable identification without the consent of the Administration. Such actions entitle the Administration to restrict the access of the person who committed such actions to the Website/Application.

5.4.11. The Administration acts in good faith but is not responsible for the content or accuracy of communications between the Consultant and the Client.

6. COST AND PAYMENT PROCEDURE FOR THE CONSULTANT'S SERVICES BY THE CLIENT

6.1. The Client pays the Consultant, who, in the Client's opinion, provided the most professional (acceptable) preliminary consulting service received through the Website/Application, through the Administration. The Administration retains part of the payment as a service fee for using the Website/Application. The Client agrees that the consulting service is considered provided and accepted after receiving at least one



response that has been sent to the Client's personal account via the Website/Application within 7 days from the moment the question was sent. The Administration is not responsible for the accuracy, legality or quality of the Consultant's consultations. The Consultant is fully responsible for the content of their answers.

6.2. The Client pays the Consultant, who provides the relevant service in accordance with the category and selected Consultant's Services, a fixed amount for each stage of the Consultant's Services through the Administration. The Administration retains a portion of the payment as a service fee for the use of the Website/Application.

6.3. The Consultant's Service shall be deemed to have been duly provided and accepted by the Client in the following cases:

- acceptance of the act of work performed by the Client by clicking the 'accept' button after the performance of any Consultant's Services;
- non-acceptance of the act of work performed by the Client, without giving a reason for such non-acceptance within 3 (three) days (principle of tacit consent);
- rejection of the act of work performed by the Client, without giving a reason for such rejection within 3 (three) days (principle of tacit consent).

6.4. The Client pays the Consultant a fixed amount through the Administration to receive a template document. The Administration retains the fixed amount specified on the Website/Application until the Client receives the template document. The Consultant's Services shall be deemed provided and performed by the Consultant upon the Client's access to the document on the Website/Application.

6.5. The Administration reserves the right at any time, at its sole discretion, to determine, delete and/or change the amount of payment for the Consultant's Services received through the Website/Application.

6.6. The Administration is not responsible for direct settlements and obligations between the Client and the Consultant that have not been separately agreed with the Administration.

7. COST AND PAYMENT PROCEDURE FOR THE CONSULTANT'S SERVICES

7.1. Services for using the Website/Application may be provided to the Consultant for a fee or free of charge under the terms and conditions set forth in these Terms.

7.2. The Administration sets the fees for using the Administration Service for the Consultant, which are posted on the Website/Application. The Administration may change the cost, terms and conditions of the tariffs without the consent of the Consultant and is obliged to notify the Consultant of such changes.

7.3. The following tariffs are set for the Consultant: 'BASE', 'PRO', "PREMIUM", 'PREMIUM+', the terms of which are posted on the Website/Application. The Consultant has the right to use the Website/Application free of charge under the 'BASE' tariff.



7.4. Depending on the tariff, the Administration establishes the possibilities of using the functionality of the Administration Service.

7.5. The Administration determines the procedure for payment of the Administration Service tariffs and is obliged to notify the Consultant thereof at the time of registration of the relevant tariff.

7.6. A Paid Service is a service that lasts for the period for which payment has been made in accordance with this Section.

7.7. At the Consultant's request, the Service may be provided again and/or extended, subject to full payment, taking into account paragraphs 7.2 - 7.4 of this Agreement.

7.8. The Administration shall charge Consultants for the use of the Administration's Service in the amount determined by the Administration, valid at the time of settlement transactions.

8. RIGHTS AND OBLIGATIONS OF THE PARTIES

8.1. The Administration undertakes to:

8.1.1. Provide Services in a high-quality manner, in compliance with the terms set forth in these Terms, the Terms of Use of the Website/Application.

8.1.2. Collect and store sufficient and necessary information from the Consultant in accordance with the terms of the Privacy Policy.

8.1.3. To guarantee the transfer of funds to the Consultant as payment for the order fulfilled by him, provided that the Consultant has properly performed his work (provided the service), delivered the required result within the established time frame, in compliance with the provisions of these Terms, applicable law, etc.

8.1.4. Provide timely and direct support in resolving disputes and misunderstandings regarding the quality of the Consultant's Services, technical issues, terms of use and other issues that may arise during the use of the Administration Service by the Consultant;

8.1.5. The Administration may have other obligations established by these Terms.

8.2. The Administration has the right to:

8.2.1. Make changes to these Terms unilaterally.

8.2.2. Independently set the cost of Services, tariffs and other terms of their provision.

8.2.3. Provide discounts on payment for its Services at its own discretion in the amount of 1 to 100%.

8.2.4. Determine the amount of information that constitutes a trade secret or confidential information, and require the Consultant not to disclose such information.

8.2.5. Subject to compliance with the law, disclose information to authorised state bodies within the limits provided by law, or if necessary to protect the rights of the Administration or the Consultant.



8.2.6. In case of violation by the Consultant of the terms of these Terms (together with its integral parts), the Administration has the right to suspend or refuse to provide the Service to the Consultant. In this case, the Administration shall not be liable for any losses that may be caused to the Consultant by such actions.

8.2.7. To suspend the provision of Services in whole or in part if it is impossible to provide the Services due to technical or other objective reasons.

8.2.8. Prohibit or restrict access to the Website/Application to a Consultant who has not notified in writing or verbally of the fact that the Client has offered to communicate directly with the Consultant without the participation of the Administration.

8.2.9. Prohibit or restrict access to the Website/Application to a Consultant in case of detection or suspicion of illegal actions, as well as actions that contradict these Terms (together with its integral parts).

8.2.10. The Administration has other rights provided by these Terms and the law.

8.3. When using the Website/Application, the Consultant shall:

8.3.1. Read these Terms, the Terms of Use of the Website/Application, the Privacy Policy, the COOKIE Notice, and comply with and comply with their requirements.

8.3.2. Use all available features of the Website/Application without violating applicable law and the requirements of these Terms.

8.3.3. Do not exchange contact information (mobile phone number, email address, disclosure of surnames, company names, etc.) that would enable identification of a person without the consent of the Administration. When registering on the Website/Application, provide only accurate and truthful information about yourself and your contact details.

8.3.4. After registering on the Website/Application, creating a Personal Account and verification by the Administration, attach the payment account details of the business entity for the purpose of carrying out the necessary payment transactions.

8.3.5. Not to disclose any information that is confidential/commercial secret of the Administration and became known to the Consultant as a result of interaction with the Administration.

8.3.6. Immediately notify the Administration of any changes in their details, circumstances and facts that are important for the provision of Services in accordance with these Terms.

8.3.7. Be personally responsible for their actions, including actions aimed at fulfilling these Terms.

8.3.8. Adhere to ethical standards in communication with the Administration, Clients and other parties involved in the functioning of the Website/Application.

8.3.9. Provide accurate information to questions from Clients of the Website/Application in the 'News' section.

8.3.10. Fulfill Client orders in the 'Services' section, adhering to the established deadlines, the established order of order fulfillment, and other conditions.



8.3.11. In response to a question created by the Client in the 'News' section, offer a service in the text response field that corresponds to the Client's request.

8.3.12. Notify the Administration in advance of the inability to perform the Consultant's Service assigned to the Consultant on time or in accordance with other requirements.

8.3.13. Comply with the requirements established for writing and posting professional articles/video articles/case descriptions on the Website/Application of the Administration.

8.3.14. Comply with intellectual property laws regarding the use of media files posted on the Website/Application.

8.3.15. Do not exchange your contact details when communicating with the Client.

8.3.16. Do not communicate directly with the Client without the participation of the Administration.

8.3.17. Within 24 hours, notify the Administration in writing or verbally of any proposal by the Client to communicate directly without the participation of the Administration, as well as of any other violations of these Terms by the Consultant.

8.3.18. The Consultant may have other obligations established by these Terms.

8.4. When using the Website/Application, the Consultant has the right to:

8.4.1. Use all available functions of the Administration Service in accordance with the requirements set forth in these Terms.

8.4.2. Receive complete and accurate information about the Services provided by the Administration.

8.4.3. Receive the Services provided by the Administration in the manner specified in these Terms.

8.4.4. Independently make decisions about taking certain actions or inaction on the Website/Application.

8.4.5. Read the information posted on the Website/Application in any of the available sections.

8.4.6. Use the posted information when performing actions on the Website/Application.

8.4.7. Respond to relevant questions from Clients of the Website/Application in the 'Current' section.

8.4.8. Submit for publication professional articles/video articles/case descriptions on the topics proposed by the Administration for a fee set by the Administration.

8.4.9. Be informed in a timely manner of significant changes in the activities of the Administration's Service that may affect the fulfilment of orders, responses to Client questions, and the posting of professional articles/video articles/case descriptions on the Administration's Website/Application.

8.4.10. Perform other actions on the Website/Application. The list of such actions depends on the current version of the Website/Application update.

8.4.11. In case of timely notification of the Administration (within 24 hours) in writing or orally about the fact of the Client's proposal to communicate directly with the



Consultant outside the communication channels specified in this Agreement, and provided that appropriate evidence is provided together with such notification (audio recording of the conversation, screenshots of correspondence, electronic or other documents, etc.), the Administration may, at its sole discretion and as an act of goodwill, pay financial compensation to the Consultant in the amount of up to 1,000 US dollars. Such compensation is not a contractual obligation, is discretionary and subject to verification. Payment shall not be made in cases where the evidence is deemed insufficient or the violation is not confirmed.

8.4.12. The Consultant may have other rights established by these Terms.

9. INTELLECTUAL PROPERTY RIGHTS

9.1. The Website/Application, any of its components, including program code, design elements, text, graphic images, videos and other intellectual property objects are the exclusive property of the Administration or its licensors and are protected in accordance with applicable intellectual property laws.

9.2. These Terms do not grant the Consultant any rights or licenses to use the Website/Application or any part thereof, except as expressly permitted by the functionality of the Website/Application and these Terms.

9.3. The Website/Application is provided to the Consultant for use on an 'as is' basis. The Administration does not guarantee the uninterrupted operation of the Website/Application services, the timeliness and accuracy of their operation for the purpose of confirming any facts, as well as the compliance of the Website/Application services with the Consultant's objectives.

9.4. When using the Website/Application, the Consultant may post information and intellectual property objects (hereinafter referred to as Content). In doing so, when posting Content, the Consultant guarantees that they are the rightful owner of such Content or property rights to it and/or have obtained all necessary permissions to post such Content from third parties. In the event of claims against the Administration, the Consultant shall be obliged to settle such claims independently and at its own expense or to compensate the Administration for losses incurred by the latter in connection with the unlawful posting of Content by the Consultant on the Website/Application.

9.5. The Administration shall not take any action and shall not be liable for the accuracy of the information, the accuracy and legality of the placement of Content on the Website/Application. The Administration does not check the Content posted by the Consultant and/or lawfully reproduced from other sources, including the Internet, provided that there is a link to the source of such Content, and is not responsible for its accuracy and legality. All responsibility for such Content lies with the Consultant.



9.6. When using the Website/Application, the Consultant shall not store, post, transmit or otherwise distribute any information and/or intellectual property that may infringe the rights of third parties, including the right to protect personal data.

9.7. If the Consultant discovers information and/or intellectual property rights whose use is restricted or whose rights belong to third parties, the Consultant shall contact the Administration and report the violation, indicating the Internet address of the information and/or intellectual property rights which, in the opinion of the Consultant, violate the rights of third parties and inform the nature of such violation.

9.8. Subject to the Consultant's compliance with these Terms, the Administration grants a limited, non-exclusive, non-transferable licence to access and view any Content on the Website/Application solely for your personal and non-commercial purposes.

9.9. The Consultant shall not sublicense, copy, modify, adapt, create derivative works, distribute, license, sell, transfer, publicly display or perform, transmit, broadcast or otherwise use the Website, Application, Services, except as expressly permitted by these Terms.

9.10. No licence or right is granted to the Consultant, indirectly or otherwise, under any intellectual property rights owned or controlled by the Administration or its licensors, except for the licences and rights expressly granted in these Terms.

9.11. Procedure for writing and posting professional articles/video articles/case descriptions on the Website/Application of the Administration:

9.11.1. In accordance with clause 8.4.8 of these Terms, the Consultant has the right to write and submit professional articles/video articles/case descriptions for publication on the Website/Application by the Administration for a fixed fee.

9.11.2. Separate lists of established requirements for writing an article/case description, recording a video article by the Consultant shall be posted on the Website/Application in the Consultant's Personal Account.

9.11.3. The final decision on the placement of the Consultant's professional article/video article/case description on the Website/Application shall be made by the Administration.

9.11.4. The Administration has the right to:

- familiarise themselves with the text of the professional article/case description, the recording of the Consultant's video article;
- check the professional article/case description, video article recording of the Consultant for the uniqueness of the text and video content using special tools;
- decide whether to publish the professional article/video article/case description of the Consultant on the Website/Application;
- decide to refuse to publish the Consultant's professional article/video article/case description on the Website/Application in case of non-compliance with the established requirements or violation of the terms of the Agreement;



- notify the Consultant of any violations or errors found in order to eliminate them and re-check the professional article/video article/case description.

9.11.5. By submitting content (professional articles/video articles/case descriptions), the Consultant grants the Administration a non-exclusive, worldwide, perpetual, irrevocable, royalty-free, transferable licence with the right to sublicense to use, copy, adapt, publish, display, distribute, broadcast, modify, store and demonstrate such content within the Website/Application and related services. modify, store and demonstrate such content within the Website/Application and related services.

9.11.6. The Administration does not claim any intellectual property rights to any content (professional articles/video articles/case descriptions) of the Consultant submitted through the Website/Application. Nothing in these Terms shall be construed as limiting the Consultant's rights to use or dispose of such content.

9.11.7. However, by submitting content (professional articles/video articles/case descriptions), the Consultant acknowledges and agrees that they are fully legally responsible for the content of such content. In particular, the Consultant represents and warrants that:

- (i) is the sole and exclusive owner of all submitted content, or has all necessary rights, licences, permissions and consents to submit it;
- (ii) the submission, posting or other use of the Consultant's content does not violate any third party rights, including copyrights, trademarks, trade secrets, personal rights, privacy rights or any applicable law.

9.11.8. The content may only be used with the mandatory indication of the Consultant's name or other identification data, unless otherwise expressly agreed with the Consultant.

9.11.9. The Consultant retains all intellectual property rights to the submitted content.

9.11.10. The submission of content does not oblige the Administration to publish it.

9.11.11. Upon the results of the publication of the Consultant's professional article/video article/case description by the Administration on the Website/Application, funds are automatically credited to the balance shown in the Consultant's Personal Account in the specified amount.

9.11.12. The list of topics for writing and posting a professional article/video article/case description of the Consultant is pre-determined by the Administration and presented in the form of keywords in accordance with the proposed topic of the professional article/video article/case description.

9.11.13. Payment for the publication of the Consultant's professional article/video article/case description on the Website/Application shall be made to the Consultant only in the event of the publication of a specific professional article/video article/case description and cannot be made in any other way.

9.11.14. The amount of payment to the Consultant for the professional article/case description written by him/her, recorded video article and posted on the



Website/Application is fixed and the same for all Consultants and does not depend on the volume or other indicators of such professional article/video article/case description. 9.11.15. The amount of payment to the Consultant for the professional article/case description written by him/her, recorded video article and posted on the Website/Application is determined by the Administration.

9.11.16. Before writing a professional article/video article/case description, the Consultant has the right to choose a topic from those offered on the Website/Application among:

- categories of posted services;
- subcategories of posted services;
- posted services.

9.11.17. When writing a professional article/video article/case study, the Consultant shall, in addition to the text of the professional article/video article/case study, also attach images that appropriately reflect the content of such professional article/video article/case study.

10. RESPONSIBILITY OF THE PARTIES AND DISPUTE RESOLUTION

10.1. The Website, the Application, and all materials, documents or forms provided during or through the use of the Website/Application by the Consultant are provided on an 'as is' basis and 'as available', to the fullest extent permitted by law, the Administration expressly disclaims all warranties of any kind, express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, title or non-infringement of third party rights.

10.2. The Administration makes no warranty that:

- The Website, Application or Services will meet the Consultant's requirements;
- The Website, Application or Services will be available on an uninterrupted, timely, secure or error-free basis;
- Any results obtained by the Consultant as a result of using the Website, Application or Services (including with respect to the number of visits, income, reputational benefits) will be accurate, reliable or meet the Consultant's expectations;
- or the quality of any Services, information or other materials posted by the Administration on the Website/Application will meet the Consultant's professional or personal standards.

10.3. The Administration does not guarantee continuous or uninterrupted access to the Services provided on the Website/Application. The functioning of the Website/Application may be disrupted by force majeure and other factors beyond the control of the Administration.



10.4. The receipt of any materials through the use of the Website or the Application is at the Consultant's sole discretion and risk. To the extent permitted by applicable law, the Administration shall not be liable for any damage to the Consultant's computer system or loss of data resulting from the download of any content, materials, information or software.

10.5. Nothing in these Terms excludes the Administration's liability:

- for death or bodily injury caused by negligence on the part of the Administration;
- for fraud or misrepresentation;
- any other liability that cannot be excluded or limited by law.

10.6. To the maximum extent permitted by law and subject to the provisions of clause 10.5, the Consultant agrees to release the Administration, its managers, directors, employees and agents from any liability for:

- indirect, punitive, special, incidental or consequential damages;
- loss of profits, income, business reputation or data;
- any expenses, including legal expenses (including court costs in proceedings, appeals or out-of-court settlements), regardless of the basis of liability (contract, tort, breach of obligation, etc.), even if the Administration was informed in advance of the possibility of such damage.

Except as expressly provided by law, the total liability of the Administration for all claims arising out of or in connection with these Terms shall be limited to the amount actually paid by the Consultant for the relevant Services..

10.7. In case of violation of these Terms, the Consultant who committed such violation shall be obliged to compensate the Administration for all losses caused by such violation.

10.8. The Consultant's liability under these Terms shall arise in the event of a breach of these Terms and shall be determined by the provisions of these Terms and the laws of England and Wales in force at the time of the breach of this Agreement.

10.9. The decision to apply the provisions of Section 10 of these Terms to the Consultant shall be made by the Administration unilaterally.

10.10. For violation of the provisions of these Terms by the Consultant, the Administration may apply the following measures of liability:

10.10.1. warning;

10.10.2. full or partial restriction of access to the Website/Application.

10.10.3. recovery of the amount of lost profits of the Administration caused by the Consultant's violation of these Terms. The amount of lost profits shall be calculated separately for each case of violation of these Terms.

10.10.4. terminate the provision of Services in the event of a repeated or material violation.



10.11. When using the Website/Application, the Consultant is prohibited from taking any action that violates or may result in a violation of the laws of England and Wales or the laws of another country in which the Consultant is located, as well as the relevant provisions of international law.

10.12. The Consultant acknowledges that the use of the Services may result in an obligation to pay for the Services received as a result of using the Website/Application.

10.13. The information posted on the Website/Application must not contain:

- restricting the rights of minorities;
- impersonating another person or representative of an organisation and/or community without sufficient rights to do so, including employees and owners of the Administration, as well as misleading others about the properties and characteristics of any subjects or objects;
- materials that the Consultant is not entitled to make available in accordance with the law or under any contractual relationship;
- materials that violate any patent, trademark, trade secret, copyright or other proprietary rights and/or copyright and related rights of third parties;
- intrusive advertising, uncontrolled correspondence 'spam', invitations to participate in financial services or impose services in any other way;
- materials containing computer codes designed to disrupt, destroy or limit the functionality of any computer or telecommunications equipment or software for unauthorised access, as well as serial numbers for commercial software products, logins, passwords and other means of obtaining unauthorised access to paid resources on the Internet;
- advertising of narcotic drugs;
- messages addressed to anyone containing rude and offensive expressions and suggestions;
- messages containing pornographic material.

10.14. If the Administration incurs any losses related to the placement of information by the Consultant on the Website/Application, the person who placed such information is obliged to compensate the Administration for the losses in full. The measures of responsibility provided for in paragraph 10.9 of this Section may be applied to such a person.

10.15. The Administration is always ready to take into account the wishes and suggestions of any Consultant using the Website/Application regarding their work.

10.16. All disputes, disagreements or claims arising from this Agreement or in connection with it, including questions regarding its existence, validity or termination, shall be resolved by the Parties through good faith negotiations. If no agreement is reached, the dispute shall be referred to a court of law. Any disputes or claims arising in any way from the use of the Website/Application, the provision of Services in



accordance with these Terms shall be settled in the courts of England and Wales, and the Consultant agrees to the exclusive jurisdiction and venue of such courts.

10.17. Damages caused to one Party by the other as a result of a breach of contract shall be compensated in full in the cases provided for by these Terms and the law.

11. FORCE MAJEURE

11.1. Neither Party shall be liable for any delay or failure to perform its obligations under these Terms if such delay or failure is caused by circumstances beyond the reasonable control of the Party. Such circumstances include, but are not limited to: declared or undeclared war, revolutions, terrorist acts, fires, natural disasters, pandemics, strikes, boycotts, changes in legislation, actions of state authorities or courts, interruptions in the supply of electricity or the operation of communication systems, as well as cyber attacks (including DoS attacks).

11.2. The performance of obligations affected by force majeure circumstances shall be suspended for the duration of such circumstances. During the period of suspension, the Administration shall not be obliged to provide the Services, and the Consultant shall not be obliged to pay for the Services that have not been provided. Neither Party shall be liable for any penalties or other negative consequences of such suspension.

11.3. If the force majeure circumstances continue for a total of more than 60 days, the Administration may immediately terminate these Terms and shall not be liable to the Consultant for or as a result of any such termination.

11.4. The Parties shall notify each other in writing of the occurrence or termination of force majeure circumstances with supporting documents no later than within five (5) calendar days from the moment of their occurrence or termination. Failure to notify shall deprive the relevant Party of the right to refer to such circumstances as grounds for exemption from liability.

12. CONFIDENTIALITY

12.1. Each Party undertakes not to disclose to third parties and not to use for any purpose other than the performance of its obligations under this Agreement any information that is or may reasonably be considered confidential (including trade secrets, technical, commercial, personal or other protected information) that has become known to it in connection with the conclusion or performance of these Terms, without the prior written (electronic) consent of the other Party.

12.2. By accepting these Terms, the Consultant agrees that clause 12.1 does not apply to information provided to the Client for the purpose of receiving the Consultant's Services, as well as to an authorised person of the Administration for filling in the details of the Additional Agreement. Information transferred in such cases shall be provided by



the Consultant voluntarily, with his consent, in order to ensure the proper performance of these Terms and shall not constitute a breach of the confidentiality provisions set forth in these Terms.

12.3. Confidential information includes, in particular:

- personal data of the Consultant, including identification, contact, payment and other information, except for that which is freely available;
- personal data of employees or persons involved in the Administration, if such data became known to the Consultant during the provision of the Consultant's Services;
- documents and materials provided by the Consultant or received through the Website/Application within the scope of using the Administration's Services;
- the content of consultations, appeals, legal requests and communications with the Client;
- other information directly or indirectly related to the internal processes, procedures, technical or organisational features of the Administration's activities;
- any other information that may be considered confidential under these Terms and applicable law, or classified as confidential by the Administration (hereinafter referred to as "Confidential Information");

12.4. The provisions of this Section shall not apply in cases where:

- (i) Confidential Information is in the public domain or has entered the public domain without breach of these Terms or other confidentiality obligations on the part of the Administration;
- (ii) The Administration is required to disclose Confidential Information in accordance with applicable law or a court order.

12.5. The provisions of this Section shall remain in force during the term of these Terms and for a period of 3 (three) years after its expiry.

12.6. For breach of confidentiality obligations, the guilty Party shall be liable in accordance with the laws of England and Wales, including the right to compensation for damages.

13. OTHER TERMS AND CONDITIONS

13.1. These Terms are open-ended and shall remain in force until the Parties have fulfilled all their obligations or until early termination in accordance with these Terms.

13.2. The Consultant has the right to unilaterally terminate these Terms at any time by sending a notification to the email address: support@consultantlm.com. Termination shall be deemed effective upon confirmation of receipt by the Administration.

13.3. The Administration has the right to terminate these Terms unilaterally by closing the Consultant's access to the Administration's Service (Website/Application).

13.4. In the event of termination of these Terms by the Administration, the latter shall have the right to notify the Consultant of the fact of termination by sending a



corresponding letter to the Consultant's email address or by any other means, including notification on the Website/Application.

13.5. Termination of the Terms does not cancel the rights and obligations that arose prior to the date of termination, including the right to protect violated rights. The provisions on confidentiality, liability and dispute resolution remain in force after termination.

13.6. These Terms do not confer any rights on any person or party (other than the parties to these Terms and, where applicable, their successors and permitted assigns) under the Contracts (Rights of Third Parties) Act 1999.

13.7. All legal relationships arising from or in connection with these Terms, including questions of their validity, formation, performance, amendment, termination, interpretation and the consequences of their invalidity or breach, shall be governed by these Terms and the applicable laws of England and Wales. These Terms and any disputes or claims arising out of or in connection with them, their subject matter or their formation (including non-contractual disputes or claims) shall be governed by and construed in accordance with the laws of England and Wales.

13.8. Nothing in these Terms shall be construed as establishing between the Consultant on the one hand and the Administration on the other hand a partnership, joint venture, employment or any other relationship not expressly provided for in these Terms.

13.9. If for any reason one or more provisions of these Terms are found to be invalid or unenforceable, this shall not affect the validity or enforceability of the remaining provisions of these Terms.

13.10. Inaction on the part of the Administration in the event of a violation of the provisions of these Terms by the Consultant does not deprive the Administration of the right to take appropriate action to protect its interests at a later date, nor does it constitute a waiver of the Administration's rights in the event of similar or similar violations in the future.

13.11. The Administration has the right to unilaterally amend these Terms by publishing the amendments to the Terms on the Administration's Website/Application. Amendments to these Terms shall take effect from the date of their publication on the Administration's Website/Application, unless another effective date is specified when they are published.

13.12. By accepting these Terms, the Consultant confirms and agrees that his/her personal data may be collected, used, processed, stored and disclosed by the Administration to the extent necessary to fulfil these Terms and provide the Services. The Administration does not transfer personal data to third parties, except as expressly provided by law or as necessary to fulfil these Terms and provide the Services.



13.13. By receiving the Administration's Services, using the Website and/or the Application, the Consultant confirms that they have read these Terms and agree to comply with them.

14. ADMINISTRATION DETAILS

"Administration"

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